

The following is a list of important initials that you will hear spoken of frequently in the 911 Community. I have listed websites to correspond with the organization. These websites provide a wealth of information pertaining to 911. I encourage you to utilize each one. While learning about each one it prepares us to make educated decisions for the forward movement of Sequatchie County ECD-911.

General topics:

PSAP-Public Safety Access Point (911 Center)

SCECB-Sequatchie County Emergency Communications Board

TECB-Tennessee Emergency Communications Board [www.tn.gov/emergency](http://www.tn.gov/emergency)  
Listed under Dept of Commerce and Insurance at [www.tn.gov](http://www.tn.gov)

*policies*

TENA-Tennessee Emergency Numbers Association [www.tena911.org](http://www.tena911.org)

NENA-National Emergency Numbers Association [www.nena.org](http://www.nena.org)

APCO-Association of Public Safety Communications Officials [www.apcointl.org](http://www.apcointl.org)  
APCO does dispatcher training required by TECB.

FCC-Federal Communications Commission [www.fcc.com](http://www.fcc.com) The 911 Center works with the FCC to license radios.

NG911- Next Gen 911- Next Generation 911

TBI related topics:

TBI- Tennessee Bureau of Investigation [www.tbi.state.tn.us](http://www.tbi.state.tn.us)

TAC-Terminal Agency Coordinator This person serves as main point of contact (liaison) between SCECD and TBI. Also the TAC oversees NCIC and TIES for SCECD.

ALT TAC- This person serves as an alternate point of contact for SCECD and TBI.

NCIC-National Crime Information Center Used for the 911 Center's work with Law Enforcement

TIES-Tennessee Information Enforcement System Used for the 911 Center's work with Law Enforcement

Mapping related topics:

OIR-Office Information Resources State level mapping.

GIS-Global Information System Sub department of the state

ALI-Automatic Location Identifier

ANI-Automatic Number Identifier

GEO COMM-Mediator between OIR and SCECD. They maintain mapping database for SCECD. Jon Greene is the Regional contact.

TCS-TeleCommunications Systems They will be maintaining the NET TN ALI database (Next Generation 911).

Thank you,

Hope Brown- Director